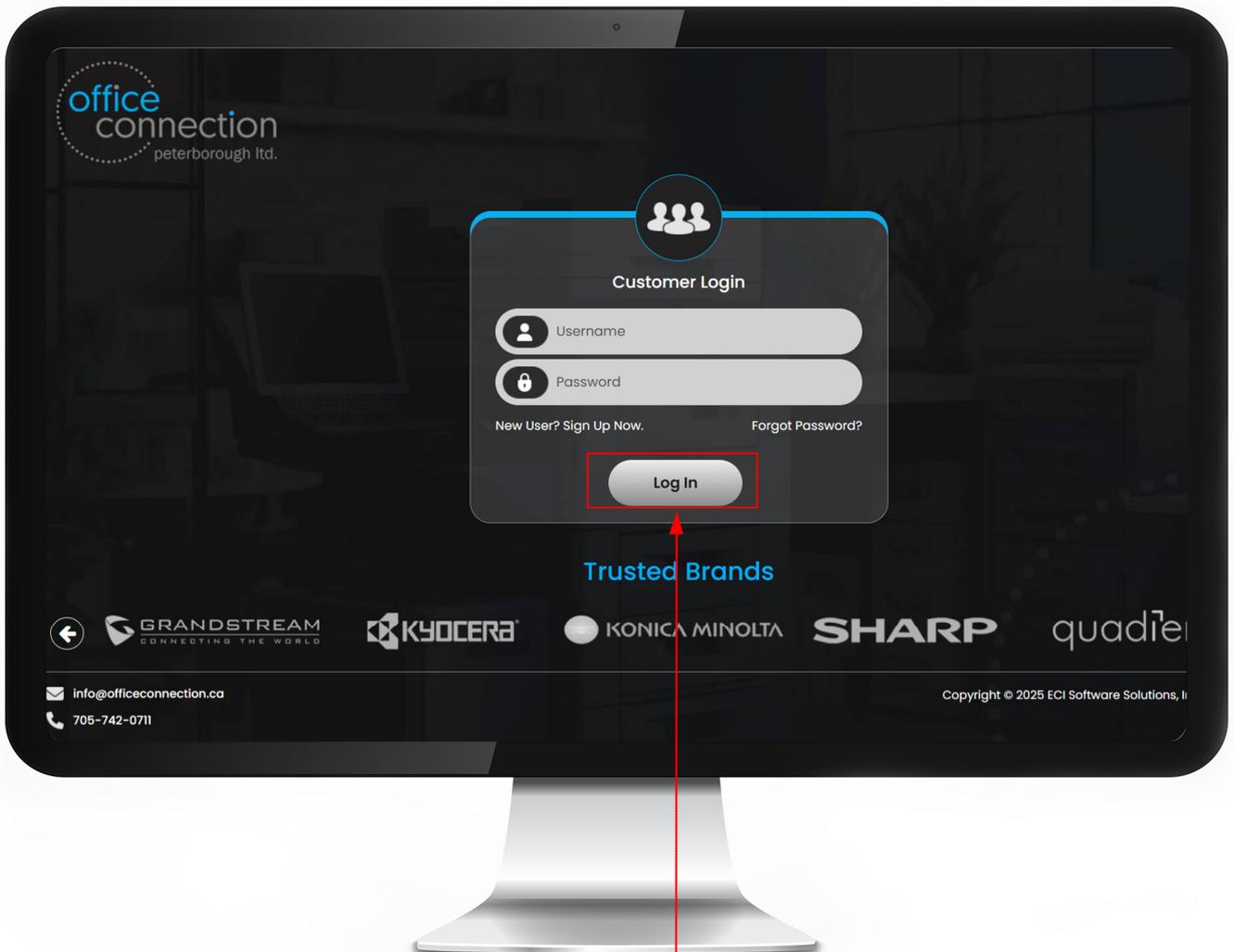


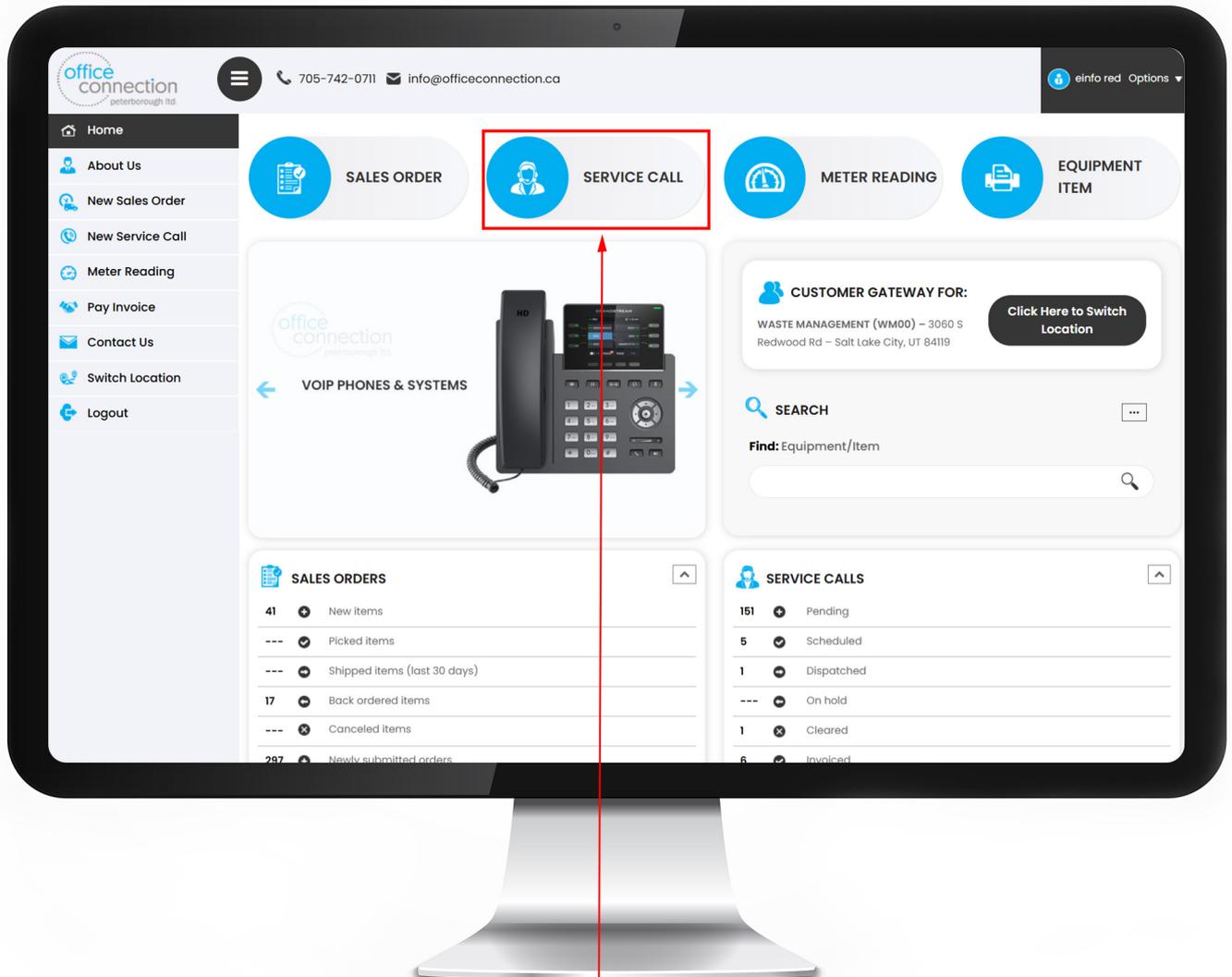
1. How to Place a Service Call:

- **1.1) Login :-** On the Login screen, enter your Username and Password. Click the Login button.



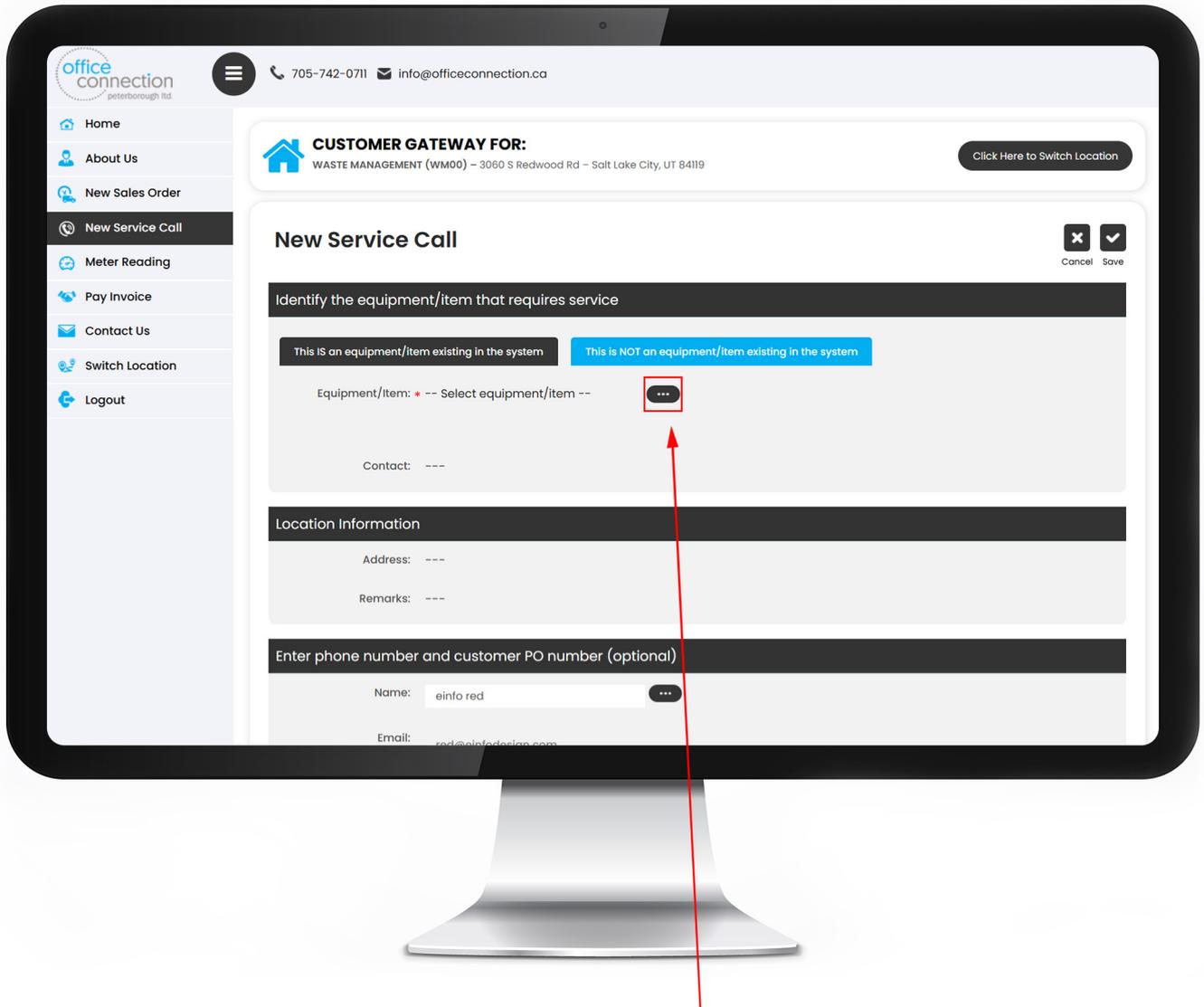
Login Button

→ 1.2) Click on Service Call :- On the Dashboard screen, click on the Service Call button.

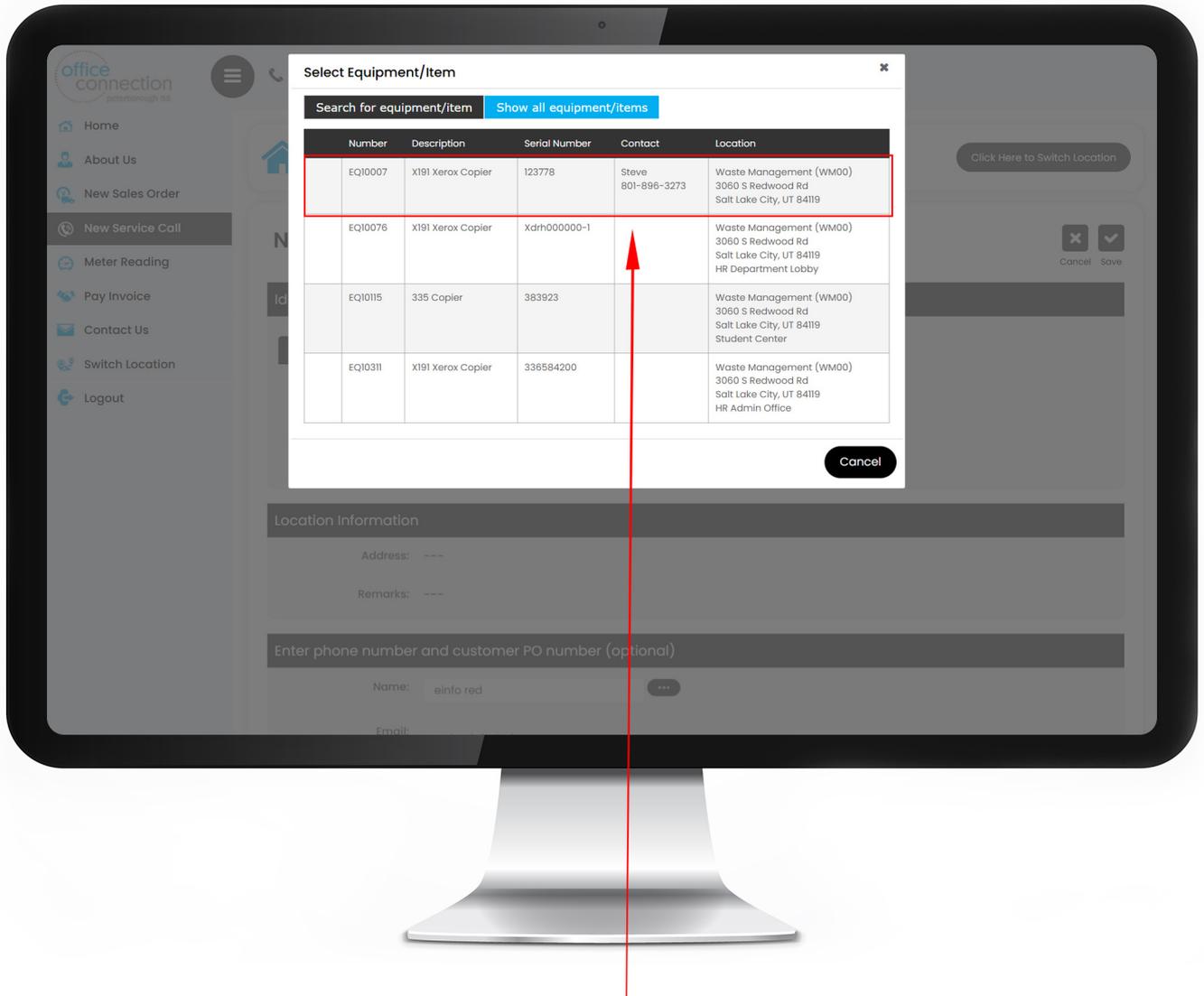


Service Call Button

- **1.3) Select Equipment/Item that needs service :-** On the Service Call screen, click on --Select equipment/item-- to choose the equipment that needs service.



Click here to open the popup with your equipment listed.



Click the equipment that needs service

→ **1.4) Enter Description :-** Enter the issue you are having in the Description box.

Remarks: ---

Enter phone number and customer PO number (optional)

Name: einfo red

Email: red@einfo design.com

Phone: *

Customer PO number:

Enter a description of the problem you are experiencing with the equipment/item

Description: *

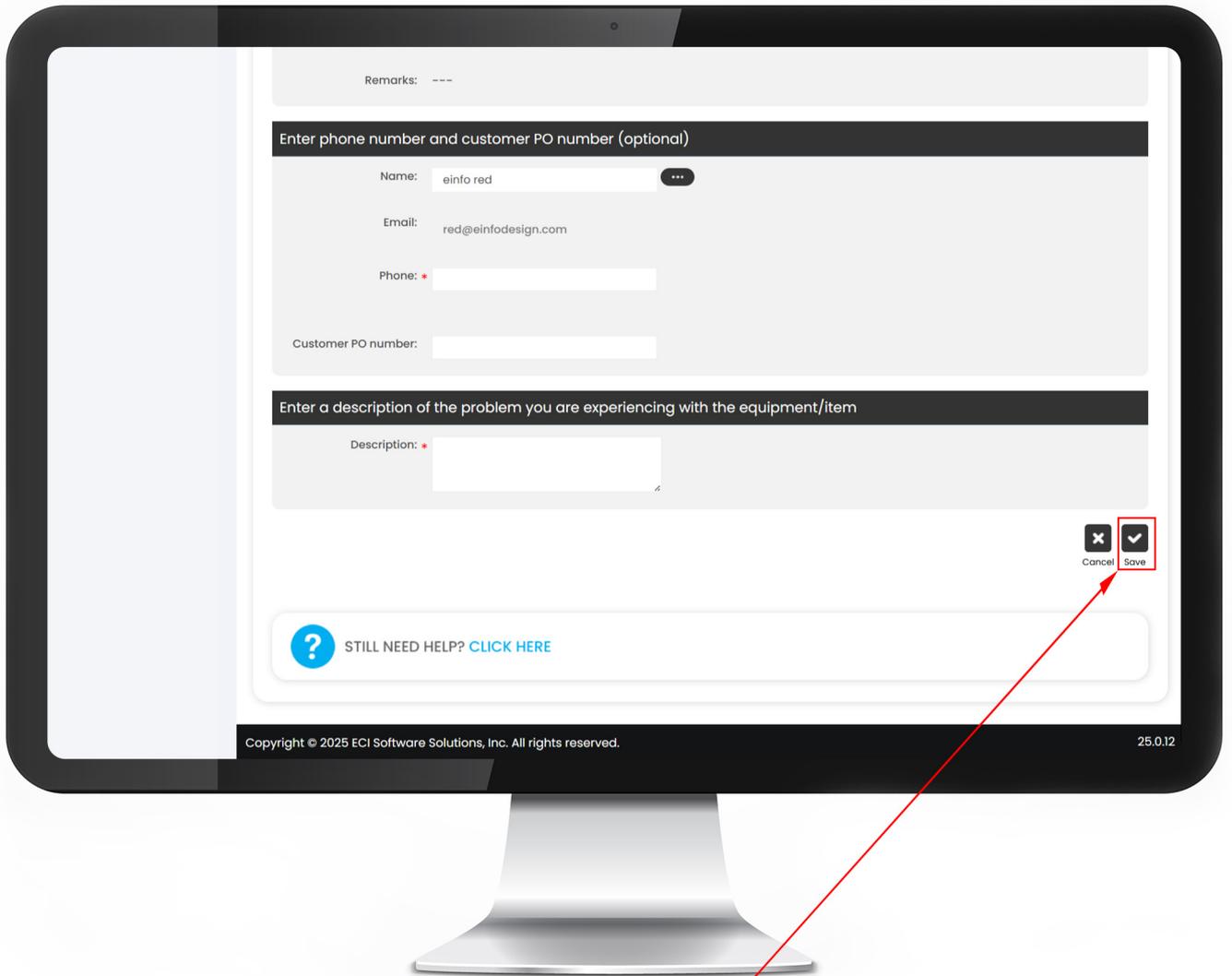
Cancel Save

? STILL NEED HELP? [CLICK HERE](#)

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Type your issue here.

→ **1.5) Click Save :-** Click the Save button to submit your Service Call.



Click here to save your information

Service Call
Complete